

Hampshire and IoW investment

A summary of our investment plans for 2020–25



£474m improvements

Our investment in Hampshire and the Isle of Wight.

We're investing £474 million in Hampshire and the Isle of Wight. This includes **£35 million** at Peel Common, **£24 million** at Millbrook and **£13 million** at Sandown to increase our treatment and storage capacity, which will help prevent stormwater releases.

£147m investment



Our investment to address water shortages in Hampshire.

Hampshire faces water shortages, following changes to how much we can take from local waterways. We're investing **£147 million** in new sources to keep taps and rivers flowing, including Havant Thicket reservoir (with Portsmouth Water), water re-use and water transfers.

40k new homes



Housing growth forecast in the area by 2025.

We're investing to create the capacity and infrastructure necessary to support the **36,690** new homes in Hampshire and **4,007** new homes in the Isle of Wight, which are forecast to be connected to our network by 2025.

£77m of upgrades



Our investment in protecting drinking water quality.

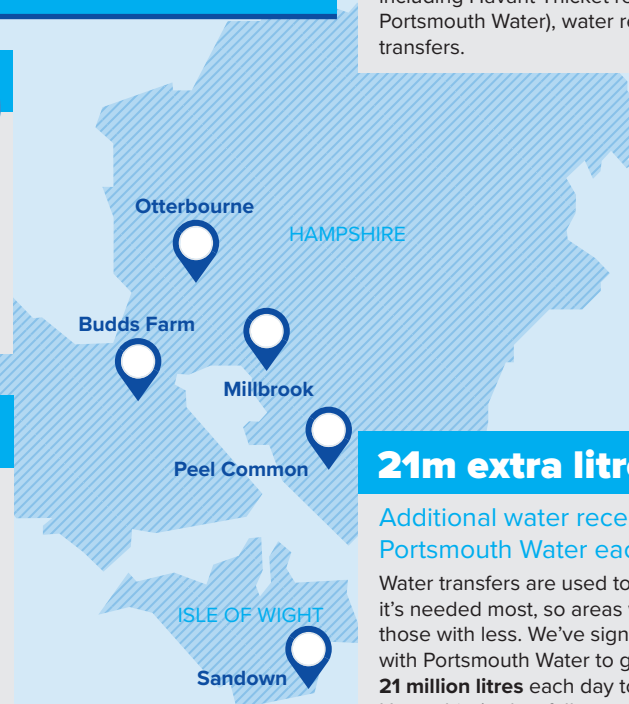
We're investing **£77 million** in our water treatment works in Otterbourne. This will be used to refurbish our site and network and upgrade our treatment processes, so we can continue to provide a reliable supply of high-quality drinking water.

410k people



The population served by our Budds Farm site.

Budds Farm Wastewater Treatment Works serves nearly 410,000 customers. As the population of Portsmouth and Havant grows, we're making **£18 million** of upgrades – including new storm tanks and pipework – to increase its capacity and provide greater resilience during extreme weather.



1,100 hospital leavers



How many people we've helped home from hospital.

We're a founding member of a partnership called Home and Well, led by the Citizens Advice Bureau Hampshire. We've **donated £80k** to the scheme, which helps patients return to a warm home with enough food and essential services, including water.

21m extra litres



Additional water received from Portsmouth Water each day.

Water transfers are used to move water where it's needed most, so areas with more can help those with less. We've signed an agreement with Portsmouth Water to give us **21 million litres** each day to help reduce Hampshire's shortfall.

£37k of grants



How much we've awarded charities and community groups.

Our community panel of young people, customers and employees chose five charities and community groups in Hampshire and the Isle of Wight to share a total of **£37,000**. They include Citizens Advice Swale, Hamble Youth Club, Horndean Infants, Off the Record South East, and One Community.